



### What to expect

Our friendly dental team will welcome you into our practice and make you feel at ease throughout your visit. At 1300SMILES, we place a strong emphasis on your comfort, making every effort to ensure your dental visit is an enjoyable one.

We ask you to please arrive ten minutes prior to your appointment, so that you can fill out your medical history form. Of course, all your personal details are strictly confidential and we will only use them in relation to your dental treatment.

Once your form is complete, we invite you to relax in our comfortable waiting room until your dentist is ready to see you. We Care™ about the time you've committed to visiting us, and we always make every effort to see you at your appointed time.

Because our business relies on reserved appointments, we require at least twenty-four hours notice for cancellation of an appointment, or a fee may apply. We will always try to contact you the day prior to your appointment as a reminder.

At your appointed time, we will show you into one of our comfortable, modern surgeries.

**1300 SMILES**  
We Care

### \$99/Week Dental Packages for extensive dental work.

\$1000 to \$5000 dental vouchers are available, all at \$99/week.

1300SMILES Dental Vouchers are for complex dental care costs or for the cosmetic dentistry you have been promising yourself. You no longer have to wait or stress about where to find a larger lump sum.

Now there is a real alternative for managing the cost of major dental work. By utilising the \$99/week vouchers, you can make the most of the world-leading standards in dental care at your local 1300SMILES practice.



**Payment Plans**  
available

[www.1300SMILES.com.au](http://www.1300SMILES.com.au)

| 1300 764 537

## YOUR FIRST APPOINTMENT



**1300 SMILES**  
Dentists

## YOUR FIRST APPOINTMENT

You are in great hands at 1300SMILES. As one of Australia's largest dental groups, we provide high standards of patient care, support and clinical excellence; delivered to you by your dedicated local team.

We Care™ about making your visit to us as comfortable, informative and yes, as enjoyable as possible. We do this by listening to your concerns, gaining a full understanding of all aspects of your dental health, and prescribing a treatment plan just for you.

At 1300SMILES, from the moment you are greeted, to the services we provide and the way your dental options are explained, we have all your needs and concerns at the heart of everything we do. We want you to be completely informed and comfortable with your treatment, which is why we encourage you to ask questions about any aspect of your procedure, before we begin.



### Your first examination

During your initial consultation, your 1300SMILES dentist will conduct a thorough examination of your teeth and surrounding tissue, such as your gums and jaw. We may then carry out dental x-rays to enable us to check in between your teeth and underneath older fillings for any signs of disease or decay. Our team will then give your teeth a professional clean.

After your examination, we will create a personal file of your dental situation, to help us determine the best treatment plan for your needs. We will discuss every aspect of your dental health, working with you to create a treatment plan specifically designed for you. We welcome any queries or concerns you may have, because your confidence and comfort is our utmost concern.

At 1300SMILES, We Care™ about every patient, because everyone is unique and has their own specific goals, concerns and circumstances. That's why we individually tailor your treatment to ensure your specific needs are met.

### We Care™ about your dental health



Your initial appointment at 1300SMILES is the first step on the path to good dental health for life. We aim to make your experience with us as comfortable and inviting as possible, so that you will actually look forward to your six monthly appointments with us!

We strongly believe that prevention is better than cure. With the correct daily routine and regular visits to one of our practices, dental problems can be kept to a minimum, and your oral health will be the best it can be.

We Care™ about making your dental appointments as convenient as possible. We guarantee that the cost of all your treatment options is confirmed in writing, so you never have an unexpected surprise. 1300SMILES is affiliated with a number of health funds and most practices are open six days a week, with extended opening hours.



[www.1300SMILES.com.au](http://www.1300SMILES.com.au)